Documentum Plugin Installation Steps for browsers

Executive Summary

A new version of WebTop has been deployed which no longer has a dependency on a specific Java version. With this deployment users will be able to access Documentum using Chrome or Internet Explorer 11 (Not compatible with Edge at this time).

A one-time plugin download is required per browser. A setup file (NativeSetup.exe) is required to be installed once per computer

Prerequisite for All browsers

- ✓ Pop-ups must be allowed for Documentum URL
- ✓ Clear your browser cache
- ✓ One version of Java, 7_67 or higher, must be installed

Click below for browser guideline

Chrome

Internet Explorer 11

Documentum Plugin Installation Steps for Google Chrome

- 1. Login to Documentum WebTop with your Google Chrome browser.
- 2. A banner with message "Please Install Webtop Content Transfer Extension" appears below the URL bar. Click on the "Install" button.

	mds.ge.com.88886/prreceoli	ub/component	main				
GEF NUCLEAR OA: dctmadmin	File Edit View		stall Webtop Content	Transfer Extension			Install ×
Saved Searches Subscriptions My Files	06152016 - Michele Test		Nitree	1122			
Categories Administration MyInfo Project Snapshot Groups		RFIs	My Files		Project List	Project Snapshot	
- Coups - Home Page - Distribution Lists - Kils - Projects							
6152016 - Michele Test Projec 00 Workflow Forms 01 Contract Information							
O2 Schedule (S) O3 Progress Reports (S) O4 Project Meetings - OTR O5 Correspondence (S)							

3. Click on "Add Extension" on the Pop-up.

🗧 🔶 🖸 🗎 https://chrome.google.com/webstore/detail/opentext-documentum-clien/kapenncbbdmooanjhhaokalmincfphkf?authuser=1						
🚬 chrome v	veb store	Add "OpenText Documentum Client Manager"?	Sign in			
Home >	Extensions > OpenText Docur OpenText Docur Offered by: OpenText Documer		1			
	★★★★ 12 Developer	Add extension Cancel Overview Reviews Related				

4. You will receive a message stating that the Extension has been added to Chrome.



- 5. Refresh the browser(F5).
- 6. This will automatically initiate download of a setup file (NativeSetup.exe). In the lower left corner, click on the icon to run it once the download is complete.

Note: You don't need admin privileges in your system to run this file for Chrome.

<	C	Þ
🖾 NativeSetup.exe 🔷	Show all X	

7. The plugin will get installed within a few seconds and there will be no confirmation message. In case of any error messages, please contact

ebusinesstechsupport@ps.ge.com

- 8. Restart the browser, login to Documentum, and wait for few minutes to allow the plugin to download in the background.
- 9. You are all set to use Documentum on Google Chrome

Documentum Pluging Installation Steps for Internet Explorer 11

Section A - Prerequisites

- 1. You should have Administrator privilages in your system.
- 2. From Internet Options > Advanced > Browsing, <u>ENABLE</u> the option as shown below.
 - a. Thrid party Browser Extennsion option as shown below

Internet	Options					?	×	
General	Security	Privacy	Content	Connections	Programs	Adva	nced	
Setting	s							
Browsing Always record developer console messages Close unused folders in History and Favorites* Disable script debugging (Internet Explorer) Display a notification about every script error Enable flip ahead with page prediction Enable FTP folder view (outside of Internet Explorer) Enable FTP folder view (outside of Internet Explorer) Enable Suggested Sites Enable visual styles on buttons and controls in webpages Go to an intranet site for a single word entry in the Addre Load sites and content in the background to optimize perf Notify when downloads complete								
<						>		
*Ta	kes effect	after you	ı restart y	our computer				
				Resto	re advanced	l settir	igs	
	internet Ex		-					
Resets Internet Explorer's settings to their default Reset								
You should only use this if your browser is in an unusable state. Some settings are managed by your system administrator.								
	<u>ootti</u>		_	ок	Cancel	_	Apply	

- 3. From Internet Options > Advanced > Security, <u>ENABLE</u> the option show below
 - a. Allow active content to run the files on my computer

DISABLE the options as shown below.

- b. Enable Enhanced Protected mode
- c. Enable 64 bit processes for enhanced protected mode



4. Add Webtop URL to Trusted Sites in Internet Options > Security > Trusted Sites > Sites as shown below.

URL: https://collaborationspace.ge-energy.com/

Internet	Options						?	×	
General	Security	Privacy	Content	Connections	Progra	ams	Advan	ced	
Select a zone to view or change security settings.									
		4		\checkmark	C	\mathbf{Q}			
Int	ternet	Local int	ranet	Frusted sites	Restric	ted si	ites		
	Trustee	d sites						_	
Trusted	l sites							×	
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nttps:	//collabor	ationspac	e.ge-ene	rgy.com/pwcc	bilab		Add		
Websit	es:								
*.ger	noves.com	1			^	Re	emove		
	ewscenter							- H	
	survey.com								
*.geolympiccentral.com *.geready.com									
Require server verification (https:) for all sites in this zone									
						C	lose		

5. DISABLE both the "Display Intranet Sites in Compatibility View" and "Use Microsoft Compatibility Lists" options as shown below.

	~
Compatibility View Settings	×
Change Compatibility View Settings	
A <u>d</u> d this website:	
	Add
Websites you've added to Compatibility View:	
ge.com	<u>R</u> emove
Display intranet sites in Compatibility View	
Use Microsoft compatibility lists	
Learn more by reading the Internet Explorer privacy	<u>statement</u>
	<u>C</u> lose

<u>Section B – Plugin Installation</u>

- 1. Open Internet Explorer (IE). Using the regular URL, login to Documentum Webtop.
- 2. A banner with message "Please Install Webtop Content Transfer Extension" appears below the URL bar. Click on the Install button.

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States .	Filo Edit Vic		Install Webtop Conten	Transfer Extension	' 		Install.
Saved Searches Subscriptions My Files	1012711 - Assiut 9 E	Fast Track					^
Administration Administration Administration My/res Categories Administration My/res Project Snapphot Projects Projects Projects Ov Workflow Forms Ov Workflow Forms Ov Schedule Ov Gortract How O Schedule Ov 4 Reports Direcontract Direc		RFIs	My Files	Inbox	Project List	Project Snapshot	

3. IE will open a pop up banner as shown below. Click on **"Run"**.



4. The Installation Wizard starts and shows a pop up as displayed below. Click on "Yes".



Note: You NEED admin privileges in your system to run this file.

- 5. The installation will complete in few seconds. It might NOT generate any 'successful installation' message.
- 6. Restart your browser and log in to Documentum. Click on '*Enable*' if any pop up appears seeking your permission to enable OpenText Documentum Plugin.
- 7. You will immediately receive another pop up as shown below. Click on "Run".



8. The plugin will get installed within a few seconds and there will be no confirmation message. In case of any error messages, please contact

ebusinesstechsupport@ps.ge.com

- 9. Restart the browser, login to Documentum, and wait for few minutes to allow the plugin to download in the background.
- 10. You are all set to use Documentum on IE.